

User Group 2020 FAQ

Q: What's included with my registration fee?

Your fee includes tuition and admission to all sessions on the educational agenda, breakfast and lunch each day of the conference, admission to our welcome reception and offsite dinner, and transportation to our offsite dinner. Fee also includes the option to book an individual practice consulting appointment.

Q: When should I arrive and depart?

Plan to arrive Wednesday afternoon or earlier to attend the welcome reception, included in your registration fee. Registration will open during the reception. Conference ends at 12 pm Saturday; we recommend a late afternoon departure.

Q: Can I bring a guest?

Yes, our social events are open to guests. The fee is \$100.00 and will admit your guest to our welcome reception and offsite dinner downtown. Guests must be over 18 years of age.

Q: What's new this year?

We're offering repeats of our MIPS and PM sessions over 2 days to make sure you don't have to miss these sought-after topics. Scheduled morning and afternoon breaks with snack service will take place in our exhibit hallway, to facilitate informal networking opportunities and allow you to explore the exhibits. We'll be adding new info on the Agenda page soon, so check back often!

Q: Are you doing breakout sessions again?

Yes, this year they're called "individual practice consulting appointments." You can book an appointment when you register. Appointments are booked by practice, not by individual attendee.

Q: What are individual practice consulting appointments?

Individual Practice Consulting Appointments are designed to address your EHR and PM questions with a single Exscribe trainer. Appointments are booked by practice for a one-hour timeslot; please assign a single representative from your practice to book an appointment for the group. In the event that two attendees book two separate appointments, only the first registered timeslot will be confirmed. If appointments become fully booked, a waitlist will become available.

There is no pre-set agenda. The appointment is designed to get personalized attention with issues back at the home practice, questions on specific EHR/PM topics, or any other concerns. Due to staffing constraints, we are unable to honor requests for specific trainers.